

Secaucus Medical Escort and Senior Shuttle Access Information Sheet

The following access modifications ¹ are available when using a Secaucus Medical Escort or Senior Shuttle:

- ❖ You can specify the pick-up and drop-off locations when you call to reserve your service.
- ❖ The Town's drivers can only deviate 1/10 mile from set pick-up/drop off location.
- ❖ The Town's drivers will reposition vehicles to minimize obstructions (for example, pull up to avoid parked car/snowbank).
- ❖ You are allowed to eat/drink/take medicines if needed (however, the driver cannot assist with administering medications).
- ❖ Your Personal Care Attendant (PCA) person can ride with you if needed.
- ❖ A request for help on an incline or difficult sidewalk may be granted if it does not place the driver, other riders or the vehicle in a direct threat or leave such unattended for lengthy period of time.
- ❖ A request for assistance to/from a door/building during extreme weather may be granted.
- ❖ A service animal, trained to do work or perform tasks for the benefit of an individual with a disability, may ride by sitting at the feet of the owner.
- ❖ Some shuttles and vehicles are equipped with lifts or ramps to board wheelchairs and other mobility devices, including wheelchairs, walkers, canes/crutches and portable oxygen units. To ensure availability of a vehicle, please reach out in advance. The Town of Secaucus will make every attempt to accommodate the mobility device.
- ❖ If you have any questions or to arrange assistance, please contact:
Medical Escort Service - Transportation Department (201) 330-2082
Senior Shuttle Service - Lisa Snedeker (201) 617-5917



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¹ The U.S. Department of Transportation Final Modification Rule (March 13, 2015) requires agencies to make individual exceptions to general policies, where needed, to provide meaningful, nondiscriminatory access to services, programs, or facilities, unless making such an exception would require a fundamental alteration of an agency's programs.